



**Residential Rates
November 1st 2019**

Electricity

**TOU Rates
November 1st 2019**

off-peak	\$	0.1010
mid-peak	\$	0.1440
on-peak	\$	0.2080

OR

RPP

**First 1000 kWh \$ 0.1190

**Balance of kWh \$ 0.1390

OR

**Retailer Contract (signed after Dec 9, 2002) fixed rate

Delivery

Fixed Distribution Charge (monthly) \$ 21.2500

Distribution Volumetric Charge per KWh (NON-RPP) or \$ 0.0059

Distribution Volumetric Charge per KWh (RPP) \$ 0.0046

**Network Service Rate per kWh \$ 0.0072

**Line and Transformation Connection Service Rate per kWh \$ 0.0070

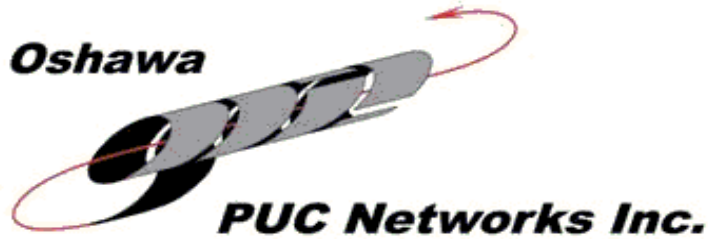
Smart Metering Entity (monthly) \$ 0.5700

Regulatory Charges

Standard Supply Service Administrative Charge (monthly) \$ 0.2500

**Wholesale Market Services Rate per kWh \$ 0.0039

**The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**General Service Less than 50 kW Rates
November 1st 2019**

Electricity

TOU Rates

November 1st 2019

off-peak	\$	0.1010
mid-peak	\$	0.1440
on-peak	\$	0.2080

OR

RPP

**First 750 kWh \$ 0.1190

**Balance of kWh \$ 0.1390

OR

**Retailer Contract (signed after Dec 9, 2002) fixed rate

Delivery

Fixed Distribution Charge (monthly)	\$	17.07
Distribution Volumetric Charge per kWh (NON-RPP) or	\$	0.0194
Distribution Volumetric Charge per kWh (RPP)	\$	0.0181
**Network Service Rate per kWh	\$	0.0067
**Line and Transformation Connection Service Rate per kWh	\$	0.0065
Smart Metering Entity (monthly)	\$	0.5700

Regulatory Charges

Standard Supply Service Administrative Charge (monthly)	\$	0.25
**Wholesale Market Services Rate per kWh	\$	0.0039

**The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**General Service Greater than 50 kW
 Less than 200 kW (Non-Interval Metered)
 November 1st 2019**

Electricity

November 1st 2019

RPP		
**First 750 kWh	\$	0.1190
**Balance of kWh	\$	0.1390
OR		
**Wholesale Average Price		weighted average price
OR		
**Retailer Contract (signed after Dec 9, 2002)		fixed rate

Delivery

Fixed Distribution Charge (monthly)	\$	57.3700
Distribution Volumetric Charge per KWh (NON-RPP) or	\$	5.7139
Distribution Volumetric Charge per KWh (RPP)	\$	5.1869
Network Service Rate per kW	\$	2.4338
Line and Transformation Connection Service Rate per kW	\$	2.2764

Regulatory Charges

Standard Supply Service Administrative Charge (monthly)	\$	0.2500
**Wholesale Market Services Rate per kWh	\$	0.0039

**The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**General Service Greater than 50 kW
 Less than 200 kW (Interval Metered)
 November 1st 2019**

Electricity

November 1st 2019

RPP		
**First 750 kWh	\$	0.1190
**Balance of kWh	\$	0.1390
OR		
**Hourly Ontario Energy Price		hourly price
OR		
**Retailer Contract (signed after Dec 9, 2002)		fixed rate

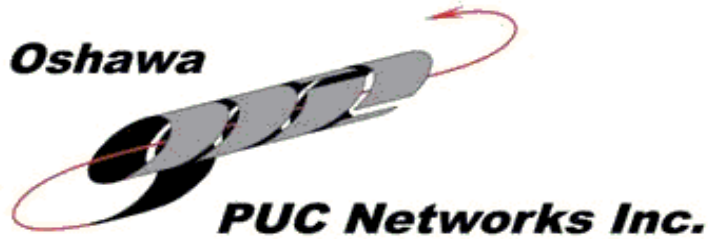
Delivery

Fixed Distribution Charge (monthly)	\$	57.3700
Distribution Volumetric Charge per kWh (NON-RPP) or	\$	5.7139
Distribution Volumetric Charge per kWh (RPP)	\$	5.1869
Network Service Rate per kW	\$	3.1195
Line and Transformation Connection Service Rate per kW	\$	2.8917

Regulatory Charges

Standard Supply Service Administrative Charge (monthly)	\$	0.2500
**Wholesale Market Services Rate per kWh	\$	0.0039

**The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**General Service Greater than 200 kW
Less than 1000 kW (Non-Interval Metered)
November 1st 2019**

Electricity

November 1st 2019

RPP		
**First 750 kWh	\$	0.1190
**Balance of kWh	\$	0.1390
OR		
**Wholesale Average Price		weighted average price
OR		
**Retailer Contract (signed after Dec 9, 2002)		fixed rate

Delivery

Fixed Distribution Charge (monthly)	\$	57.3700
Distribution Volumetric Charge per KWh (NON-RPP) or	\$	5.7139
Distribution Volumetric Charge per KWh (RPP)	\$	5.1869
Network Service Rate per kW	\$	2.4338
Line and Transformation Connection Service Rate per kW	\$	2.2764

Regulatory Charges

Standard Supply Service Administrative Charge (monthly)	\$	0.2500
**Wholesale Market Services Rate per kWh	\$	0.0039

**The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**General Service Greater than 200 kW
 Less than 1000 kW (Interval Metered)
 November 1st 2019**

Electricity

November 1st 2019

RPP		
**First 750 kWh	\$	0.1190
**Balance of kWh	\$	0.1390
OR		
**Hourly Ontario Energy Price		hourly price
OR		
**Retailer Contract (signed after Dec 9, 2002)		fixed rate

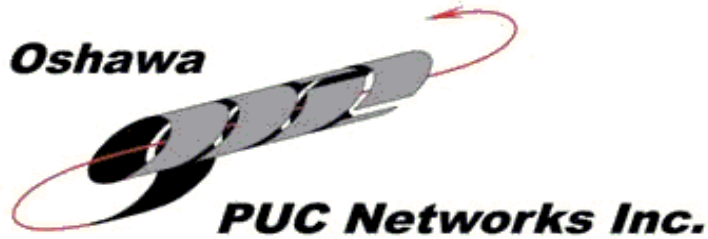
Delivery

Fixed Distribution Charge (monthly)	\$	57.3700
Distribution Volumetric Charge per kWh (NON-RPP) or	\$	5.7139
Distribution Volumetric Charge per kWh (RPP)	\$	5.1869
Network Service Rate per kW	\$	3.1195
Line and Transformation Connection Service Rate per kW	\$	2.8917

Regulatory Charges

Standard Supply Service Administrative Charge (monthly)	\$	0.2500
**Wholesale Market Services Rate per kWh	\$	0.0039

**The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**General Service Greater than 1000 kW
 Less than 5000 kW (Interval Metered)
 November 1st 2019**

Electricity

November 1st 2019

RPP		
**First 750 kWh	\$	0.1190
**Balance of kWh	\$	0.1390
OR		
**Hourly Ontario Energy Price		hourly price
OR		
**Retailer Contract (signed after Dec 9, 2002)		fixed rate

Delivery

Fixed Distribution Charge (monthly)	\$	1,205.570
Distribution Volumetric Charge per kWh (NON-RPP) or	\$	3.4907
Distribution Volumetric Charge per kWh (RPP)	\$	2.8824
Network Service Rate per kW	\$	3.1195
Line and Transformation Connection Service Rate per kW	\$	2.8917

Regulatory Charges

Standard Supply Service Administrative Charge (monthly)	\$	0.2500
**Wholesale Market Services Rate per kWh for Class B customers	\$	0.0039
or		
**Wholesale Market Services Rate per kWh for Class A customers	\$	0.0035

**The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**General Service Greater than 5000 kW
 (Interval Metered)
 November 1st 2019**

November 1st 2019

Electricity

**Hourly Ontario Energy Price

hourly price

OR

**Retailer Contract

fixed rate

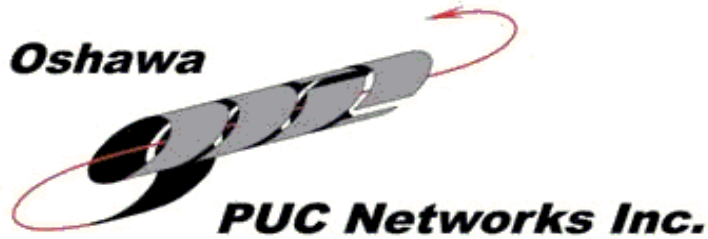
Delivery

Fixed Distribution Charge (monthly)	\$	9,173.4400
Distribution Volumetric Charge per kWh (NON-RPP) or	\$	2.5210
Distribution Volumetric Charge per kWh (RPP)	\$	2.5210
Network Service Rate per kW	\$	3.3239
Line and Transformation Connection Service Rate per kW	\$	3.1552

Regulatory Charges

Standard Supply Service Administrative Charge (monthly)	\$	0.2500
**Wholesale Market Services Rate per kWh for Class B customers	\$	0.0039
or		
**Wholesale Market Services Rate per kWh for Class A customers	\$	0.0035

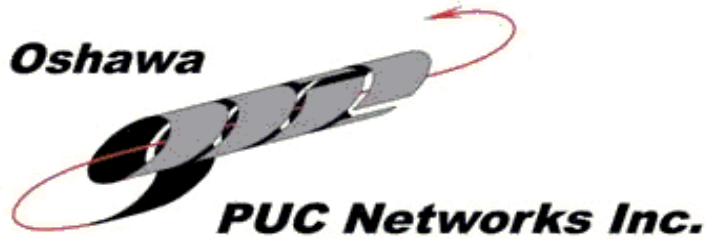
**The electricity consumed is multiplied by an Adjustment Factor of 1.0145



**Unmetered Scattered Load
 November 1st 2019**

	November 1st 2019	
Electricity	Rate	
Standard Service Supply		
**First 750 kWh	\$	0.1190
**Balance of kWh	\$	0.1390
OR		
**Retailer Contract (signed after Dec 9, 2002)		fixed rate
Delivery		
Fixed Distribution Charge per connection	\$	4.7800
Distribution Volumetric Charge per KWh (NON-RPP) or	\$	0.0216
Distribution Volumetric Charge per KWh (RPP)	\$	0.0203
**Network Service Rate per kWh	\$	0.0067
**Line and Transformation Connection Service Rate per kWh	\$	0.0065
Regulatory Charges		
Standard Supply Service Administrative Charge (monthly)	\$	0.2500
**Wholesale Market Services Rate per kWh	\$	0.0039

**The electricity consumed is multiplied by an Adjustment Factor of 1.0486

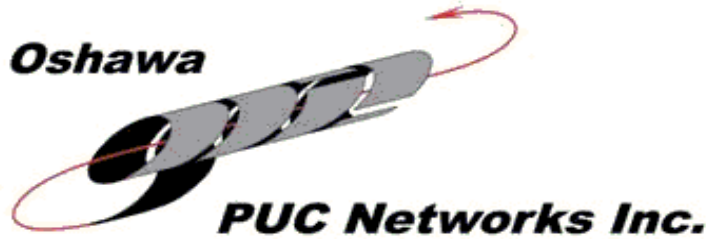


**Sentinel Lighting Rates
 Flat Rate Connection
 November 1st 2019**

Monthly charges for cost of power are based on the "Cost of Power" billed for the Flat Rate kWh consumption level determined on the wattage size of the lights

	November 1st 2019	
	Rate	
Electricity		
Standard Service Supply (designated customers)		
**First 750 kWh	\$	0.1190
**Balance of kWh	\$	0.1390
OR		
**Retailer Contract		fixed rate
Delivery		
Fixed Distribution Charge (monthly per connection)	\$	5.7700
Distribution Volumetric Charge per kW	\$	8.4894
Network Service Rate per kW	\$	1.6787
Line and Transformation Connection Service Rate per kW	\$	2.6722
Regulatory Charges		
Standard Supply Service Administrative Charge (monthly)	\$	0.2500
**Wholesale Market Services Rate per kWh	\$	0.0039

**The electricity consumed is multiplied by an Adjustment Factor of 1.0486



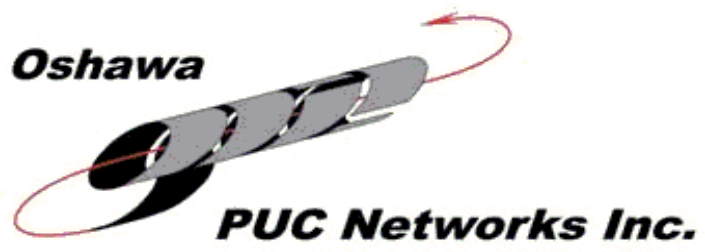
**Street Lighting Rates
Flat Rate Connection
November 1st 2019**

Monthly charges for cost of power are based on the "Cost of Power" billed for the Flat Rate kWh consumption level determined on the wattage size of the lights

*****Street Lighting contract with the city ceased Jan 1, 2010*****

	November 1st 2019	
Electricity	Rate	
**Wholesale Average Price		weighted average price
OR		
**Retailer Contract		fixed rate
 Delivery		
Fixed Distribution Charge per light (per connection)	\$	2.0700
Distribution Volumetric Charge per KWh (NON-RPP) or	\$	32.6429
Distribution Volumetric Charge per KWh (RPP)	\$	32.1608
Network Service Rate per kW	\$	1.6503
Line and Transformation Connection Service Rate per kW	\$	2.6270
 Regulatory Charges		
Standard Supply Service Administrative Charge (per connection)	\$	0.2500
**Wholesale Market Services Rate per kWh	\$	0.0039

**The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**microFIT Generator
November 1st 2019**

Service Charge \$ 5.4000



**FIT Generator
November 1st 2019**

Service Charge \$ 17.0700



**Water Heater
Flat Rate Connections
November 1st 2019**

Monthly charges for cost of power are based on the "Cost of Power" billed for the Flat Rate kWh consumption level determined on the wattage size of the tank.
All other charges are applied based on this consumption level.
Rates are applied based on the customer's rate class.

Element size Watts	Billing Based on Flat Rate kWh per month
600	233
800	289
1000	348
1000/3000	367
1500	518
1500/4500	551
3000	551
3800	698
4000	774
4500	827
5000	1021

*****Flat Rate Water Heaters are being metered by OPUCN effective Feb 2011*****



Specific Service Charges

November 1st 2019

	Rate	HST	Total
Customer Administration			
Arrears Certificate	\$15.00	\$1.95	\$16.95
Easement Letter	\$15.00	\$1.95	\$16.95
Account History	\$15.00	\$1.95	\$16.95
Change of Occupancy (Account Setup)	\$30.00	\$3.90	\$33.90
Legal Letter charge	\$15.00	\$1.95	\$16.95
Credit Check Residential ***includes agency charge of \$4.95**CHECK FEES**	\$19.95	\$2.59	\$22.54
Credit Check Commercial *** includes agency charge of \$53.08 **CHECK FEES**	\$68.08	\$8.85	\$76.93
Meter Dispute Charge plus Measurement Canada fees (if meter found to be correct)	\$30.00	\$3.90	\$33.90
Credit Reference Letter	\$15.00	\$1.95	\$16.95
Returned Cheque Charge ***includes bank charges of \$2.50 no HST	\$17.50	0	\$17.50
Special Meter Reads	\$30.00	\$3.90	\$33.90
Non-Payment of Account			
Late Payment - per month	1.50%		1.50%
Late Payment - per annum	19.56%		19.56%
Collection of account charge - no disconnection	\$30.00	\$3.90	\$33.90
Disconnect/Reconnect at meter during regular hours including Load Limiters	\$65.00	\$8.45	\$73.45
Disconnect/Reconnect at meter after regular hours including Load Limiters	\$185.00	\$24.05	\$209.05
Disconnect/Reconnect at pole during regular hours	\$185.00	\$24.05	\$209.05
Disconnect/Reconnect at pole after regular hours	\$415.00	\$53.95	\$468.95
Access to the Power Poles - per pole/year	\$22.35	\$2.91	\$25.26
Allowances			
Transformer Allowance for Ownership - per kW of billing demand/month	(\$0.60)		
Primary Metering Allowance for transformer losses - applied to measured demand and	-1%		
Loss Factors			
Total Loss Factor - Secondary Metered Customer <5000 kW	1.0486		
Total Loss Factor - Secondary Metered Customer >5000 kW	1.0145		
Total Loss Factor - Primary Metered Customer <5000kW	1.0440		
Total Loss Factor - Primary Metered Customer >5000kW	1.0045		