



**Residential Rates**  
**January 1, 2016**

**Electricity**

**TOU Rates**

January 1, 2016

off-peak	\$	0.0830
mid-peak	\$	0.1280
on-peak	\$	0.1750

OR

RPP

\*\*First 1000 kWh \$ 0.0990

\*\*Balance of kWh \$ 0.1160

OR

\*\*Retailer Contract (signed after Dec 9, 2002) fixed rate

**Delivery**

Fixed Distribution Charge (monthly) \$ 11.8700

Distribution Volumetric Charge per kWh \$ 0.0161

\*\*Network Service Rate per kWh \$ 0.0078

\*\*Line and Transformation Connection Service Rate per kWh \$ 0.0062

Smart Metering Entity (monthly) \$ 0.7900

**Regulatory Charges**

Standard Supply Service Administrative Charge (monthly) \$ 0.2500

\*\*Wholesale Market Services Rate per kWh \$ 0.0049

\*\*Ontario Electricity Support Program Charge per kWh \$ 0.0011

\*\*The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**General Service Less than 50 kW Rates  
January 1, 2016**

<b>Electricity</b>	<b>TOU Rates</b>	
	<b>January 1, 2016</b>	
off-peak	\$	0.0830
mid-peak	\$	0.1280
on-peak	\$	0.1750
OR		
RPP		
**First 750 kWh	\$	0.0990
**Balance of kWh	\$	0.1160
OR		
**Retailer Contract (signed after Dec 9, 2002)		fixed rate
 <b>Delivery</b>		
Fixed Distribution Charge (monthly)	\$	17.62
Distribution Volumetric Charge per kWh	\$	0.0177
**Network Service Rate per kWh	\$	0.0072
**Line and Transformation Connection Service Rate per kWh	\$	0.0057
Smart Metering Entity (monthly)	\$	0.7900
 <b>Regulatory Charges</b>		
Standard Supply Service Administrative Charge (monthly)	\$	0.25
**Wholesale Market Services Rate per kWh	\$	0.0049
**Ontario Electricity Support Program Charge per kWh	\$	0.0011
 <b>Debt Retirement Charge</b>		
Debt Retirement Charge per kWh	\$	0.0070

\*\*The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**General Service Greater than 50 kW  
Less than 200 kW (Non-Interval Metered)  
January 1, 2016**

<b>Electricity</b>	<b>TOU Rates</b>	
	<b>January 1, 2016</b>	
off-peak	\$	0.0830
mid-peak	\$	0.1280
on-peak	\$	0.1750
OR		
RPP		
**First 750 kWh	\$	0.0990
**Balance of kWh	\$	0.1160
OR		
**Wholesale Average Price		weighted average price
OR		
**Retailer Contract (signed after Dec 9, 2002)		fixed rate
 <b>Delivery</b>		
Fixed Distribution Charge (monthly)	\$	69.9400
Distribution Volumetric Charge per KW	\$	5.2789
Network Service Rate per kW	\$	2.6140
Line and Transformation Connection Service Rate per kW	\$	2.0181
 <b>Regulatory Charges</b>		
Standard Supply Service Administrative Charge (monthly)	\$	0.2500
**Wholesale Market Services Rate per kWh	\$	0.0049
**Ontario Electricity Support Program Charge per kWh	\$	0.0011
 <b>Debt Retirement Charge</b>		
Debt Retirement Charge per kWh	\$	0.0070

\*\*The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**General Service Greater than 50 kW  
Less than 200 kW (Interval Metered)  
January 1, 2016**

<b>Electricity</b>	<b>TOU Rates</b>	
	<b>January 1, 2016</b>	
off-peak	\$	0.0830
mid-peak	\$	0.1280
on-peak	\$	0.1750
OR		
RPP		
**First 750 kWh	\$	0.0990
**Balance of kWh	\$	0.1160
OR		
**Hourly Ontario Energy Price		hourly price
OR		
**Retailer Contract (signed after Dec 9, 2002)		fixed rate
 <b>Delivery</b>		
Fixed Distribution Charge (monthly)	\$	69.9400
Distribution Volumetric Charge per kW	\$	5.2789
Network Service Rate per kW	\$	3.3504
Line and Transformation Connection Service Rate per kW	\$	2.5637
 <b>Regulatory Charges</b>		
Standard Supply Service Administrative Charge (monthly)	\$	0.2500
**Wholesale Market Services Rate per kWh	\$	0.0049
**Ontario Electricity Support Program Charge per kWh	\$	0.0011
 <b>Debt Retirement Charge</b>		
Debt Retirement Charge per kWh	\$	0.0070

\*\*The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**General Service Greater than 200 kW  
Less than 1000 kW (Non-Interval Metered)  
January 1, 2016**

<b>Electricity</b>	<b>TOU Rates January 1, 2016</b>	
off-peak	\$	0.0830
mid-peak	\$	0.1280
on-peak	\$	0.1750
OR		
RPP		
**First 750 kWh	\$	0.0990
**Balance of kWh	\$	0.1160
OR		
**Wholesale Average Price		weighted average price
OR		
**Retailer Contract (signed after Dec 9, 2002)		fixed rate
 <b>Delivery</b>		
Fixed Distribution Charge (monthly)	\$	69.9400
Distribution Volumetric Charge per KW	\$	5.2789
Network Service Rate per kW	\$	2.6140
Line and Transformation Connection Service Rate per kW	\$	2.0181
 <b>Regulatory Charges</b>		
Standard Supply Service Administrative Charge (monthly)	\$	0.2500
**Wholesale Market Services Rate per kWh	\$	0.0049
**Ontario Electricity Support Program Charge per kWh	\$	0.0011
 <b>Debt Retirement Charge</b>		
Debt Retirement Charge per kWh	\$	0.0070

\*\*The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**General Service Greater than 200 kW  
Less than 1000 kW (Interval Metered)  
January 1, 2016**

<b>Electricity</b>	<b>TOU Rates January 1, 2016</b>	
off-peak	\$	0.0830
mid-peak	\$	0.1280
on-peak	\$	0.1750
OR		
RPP		
**First 750 kWh	\$	0.0990
**Balance of kWh	\$	0.1160
OR		
**Hourly Ontario Energy Price		hourly price
OR		
**Retailer Contract (signed after Dec 9, 2002)		fixed rate
 <b>Delivery</b>		
Fixed Distribution Charge (monthly)	\$	69.9400
Distribution Volumetric Charge per kW	\$	5.2789
Network Service Rate per kW	\$	3.3504
Line and Transformation Connection Service Rate per kW	\$	2.5637
 <b>Regulatory Charges</b>		
Standard Supply Service Administrative Charge (monthly)	\$	0.2500
**Wholesale Market Services Rate per kWh	\$	0.0049
**Ontario Electricity Support Program Charge per kWh	\$	0.0011
 <b>Debt Retirement Charge</b>		
Debt Retirement Charge per kWh	\$	0.0070

\*\*The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**General Service Greater than 1000 kW  
Less than 5000 kW (Interval Metered)  
January 1, 2016**

<b>Electricity</b>	<b>TOU Rates</b>	
	<b>January 1, 2016</b>	
off-peak	\$	0.0830
mid-peak	\$	0.1280
on-peak	\$	0.1750
OR		
RPP		
**First 750 kWh	\$	0.0990
**Balance of kWh	\$	0.1160
OR		
**Hourly Ontario Energy Price		hourly price
OR		
**Retailer Contract (signed after Dec 9, 2002)		fixed rate
 <b>Delivery</b>		
Fixed Distribution Charge (monthly)	\$	1,193.310
Distribution Volumetric Charge per kW	\$	3.3102
Network Service Rate per kW	\$	3.3504
Line and Transformation Connection Service Rate per kW	\$	2.5637
 <b>Regulatory Charges</b>		
Standard Supply Service Administrative Charge (monthly)	\$	0.2500
**Wholesale Market Services Rate per kWh	\$	0.0049
**Ontario Electricity Support Program Charge per kWh	\$	0.0011
 <b>Debt Retirement Charge</b>		
Debt Retirement Charge per kWh	\$	0.0070

\*\*The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**General Service Greater than 5000 kW  
(Interval Metered)  
January 1, 2016**

**Electricity**

**Rate**

\*\*Hourly Ontario Energy Price

hourly price

OR

\*\*Retailer Contract

fixed rate

**Delivery**

Fixed Distribution Charge (monthly)	\$ 8,891.5400
Distribution Volumetric Charge per kW	\$ 2.3759
Network Service Rate per kW	\$ 3.5699
Line and Transformation Connection Service Rate per kW	\$ 2.7973

**Regulatory Charges**

Standard Supply Service Administrative Charge (monthly)	\$ 0.2500
**Wholesale Market Services Rate per kWh	\$ 0.0049
**Ontario Electricity Support Program Charge per kWh	\$ 0.0011

**Debt Retirement Charge**

Debt Retirement Charge per kWh	\$ 0.0070
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\*\*The electricity consumed is multiplied by an Adjustment Factor of 1.0145





**Unmetered Scattered Load  
January 1, 2016**

<b>Electricity</b>	<b>Rate</b>
Standard Service Supply	
**First 750 kWh	\$ 0.0990
**Balance of kWh	\$ 0.1160
OR	
**Retailer Contract (signed after Dec 9, 2002)	fixed rate
<b>Delivery</b>	
Fixed Distribution Charge per connection	\$ 4.8400
Distribution Volumetric Charge per kWh	\$ 0.0198
**Network Service Rate per kWh	\$ 0.0072
**Line and Transformation Connection Service Rate per kWh	\$ 0.0057
<b>Regulatory Charges</b>	
Standard Supply Service Administrative Charge (monthly)	\$ 0.2500
**Wholesale Market Services Rate per kWh	\$ 0.0049
**Ontario Electricity Support Program Charge per kWh	\$ 0.0011
<b>Debt Retirement Charge</b>	
Debt Retirement Charge per kWh	\$ 0.0070

\*\*The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**Sentinel Lighting Rates  
Flat Rate Connection  
January 1, 2016**

Monthly charges for cost of power are based on the "Cost of Power" billed for the Flat Rate kWh consumption level determined on the wattage size of the lights

<b>Electricity</b>	<b>Rate</b>
Standard Service Supply (designated customers)	
**First 750 kWh	\$ 0.0990
**Balance of kWh	\$ 0.1160
OR	
**Retailer Contract	fixed rate
<b>Delivery</b>	
Fixed Distribution Charge (monthly per connection)	\$ 5.4800
Distribution Volumetric Charge per kW	\$ 7.7464
Network Service Rate per kW	\$ 1.8030
Line and Transformation Connection Service Rate per kW	\$ 2.3691
<b>Regulatory Charges</b>	
Standard Supply Service Administrative Charge (monthly)	\$ 0.2500
**Wholesale Market Services Rate per kWh	\$ 0.0049
**Ontario Electricity Support Program Charge per kWh	\$ 0.0011
<b>Debt Retirement Charge</b>	
Debt Retirement Charge per kWh	\$ 0.0070

\*\*The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**Street Lighting Rates  
Flat Rate Connection  
January 1, 2016**

Monthly charges for cost of power are based on the "Cost of Power" billed for the Flat Rate kWh consumption level determined on the wattage size of the lights

**\*\*\*Street Lighting contract with the city ceased Jan 1, 2010\*\*\***

**Electricity**

**Rate**

\*\*Wholesale Average Price

weighted average price

OR

\*\*Retailer Contract

fixed rate

**Delivery**

Fixed Distribution Charge per light (per connection)	\$ 1.9900
Distribution Volumetric Charge per kW	\$ 28.9901
Network Service Rate per kW	\$ 1.7724
Line and Transformation Connection Service Rate per kW	\$ 2.3290

**Regulatory Charges**

Standard Supply Service Administrative Charge (per connection)	\$ 0.2500
**Wholesale Market Services Rate per kWh	\$ 0.0049
**Ontario Electricity Support Program Charge per kWh	\$ 0.0011

**Debt Retirement Charge**

Debt Retirement Charge per kWh	\$ 0.0070
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\*\*The electricity consumed is multiplied by an Adjustment Factor of 1.0486



**microFIT Generator  
January 1, 2016**

Service Charge                      \$ 5.4000



**FIT Generator  
January 1, 2016**

Service Charge                      \$ 17.6200



**Water Heater  
Flat Rate Connections  
January 1, 2016**

Monthly charges for cost of power are based on the "Cost of Power" billed for the Flat Rate kWh consumption level determined on the wattage size of the tank. All other charges are applied based on this consumption level. Rates are applied based on the customer's rate class.

Element size Watts	Billing Based on Flat Rate kWh per month
600	233
800	289
1000	348
1000/3000	367
1500	518
1500/4500	551
3000	551
3800	698
4000	774
4500	827
5000	1021

**\*\*\*Flat Rate Water Heaters are being metered by OPUCN effective Feb 2011\*\*\***



## Specific Service Charges

January 1, 2016

	Rate	HST	Total
<b>Customer Administration</b>			
Arrears Certificate	\$15.00	\$1.95	\$16.95
Easement Letter	\$15.00	\$1.95	\$16.95
Account History	\$15.00	\$1.95	\$16.95
Change of Occupancy (Account Setup)	\$30.00	\$3.90	\$33.90
Legal Letter charge	\$15.00	\$1.95	\$16.95
Credit Check Residential ***includes agency charge of \$4.95	\$19.95	\$2.59	\$22.54
Credit Check Commercial *** includes agency charge of \$53.08	\$68.08	\$8.85	\$76.93
Meter Dispute Charge plus Measurement Canada fees (if meter found to be correct)	\$30.00	\$3.90	\$33.90
Credit Reference Letter	\$15.00	\$1.95	\$16.95
Returned Cheque Charge ***includes bank charges of \$3.50 no HST	\$18.50	0	\$18.50
Special Meter Reads	\$30.00	\$3.90	\$33.90
<b>Non-Payment of Account</b>			
Late Payment - per month	1.50%		1.50%
Late Payment - per annum	19.56%		19.56%
Collection of account charge - no disconnection	\$30.00	\$3.90	\$33.90
Disconnect/Reconnect at meter during regular hours including Load Limiters	\$65.00	\$8.45	\$73.45
Disconnect/Reconnect at meter after regular hours including Load Limiters	\$185.00	\$24.05	\$209.05
Disconnect/Reconnect at pole during regular hours	\$185.00	\$24.05	\$209.05
Disconnect/Reconnect at pole after regular hours	\$415.00	\$53.95	\$468.95
Access to the Power Poles - per pole/year	\$22.35	\$2.91	\$25.26
<b>Allowances</b>			
Transformer Allowance for Ownership - per kW of billing demand/month	(\$0.60)		
Primary Metering Allowance for transformer losses - applied to measured demand and energy	-1%		
<b>Loss Factors</b>			
Total Loss Factor - Secondary Metered Customer <5000 kW	1.0486		
Total Loss Factor - Secondary Metered Customer >5000 kW	1.0145		
Total Loss Factor - Primary Metered Customer <5000kW	1.0440		
Total Loss Factor - Primary Metered Customer >5000kW	1.0045		